



POSITIVE POSTURE LTD

Customer Choice – service entrant

ELECTRA BUSINESS AWARDS 2014 Customer Choice Entrant Feedback

Important notes:

The finalists and winners of the Customer Choice awards for 2014 were determined solely by voting via the Business Kapiti Horowhenua Inc website (www.bkh.org.nz) during the period voting. Rules for voting were listed on the website. Votes cast were analysed using a formula. The contents of this formula will not be disclosed beyond the Awards Assessors and Judges.

This report is intended to provide you with some feedback on the voting. How you use it is up to you and BKH Inc bears no responsibility for any actions you may or may not take as a result. We always advise that appropriate consideration is given and advice obtained.

If you wish to obtain more feedback about your business/organisation we encourage you to enter the Excellence Awards in the future.

Average scores (out of 4) from customer voting

Staff	Response times to requests/orders	Quality of services or products	Overall my experience with this business has been:
4.0	3.8	4.0	4.0

Voters Comments

Attached is a list of most of the comments made by voters when voting for you. This may not be all the comments received, as we have removed any comments which potentially compromised the identity of the voter.

They are provided in the hope you find them useful.

- Karen is very knowledgeable and endeavours to fix my aches and pains and provides me with advice on all manner of things as well as how to care for my aches and pains until my next appointment.
- Outstanding service in every way possible, such an asset to Levin and local area.
- I am now 77 and during my lifetime the remedial treatment for muscular aches and pains etc. that I have received from Karen Humpage of 'Positive Posture' has been the best ever.

- Excellent service.
- I cannot recommend this business enough. Karen is amazing at what she does. For over 4 years I had a constant nagging pain in my back that Chiropractic and Osteopathic care could not fix. One session with Karen... GONE!!! Plus other nagging issues fixed. This lady really does deserve an award.
- Great friendly service every time and genuine interest in clients.
- Quite simply, life changing.
- Karen is always positive and goes out of her way to help you.
- I have been using this business for over a year now. Karen is fantastic, helpful and does a great job. Recommended.
- Excellent service with outstanding results.
- Such a caring professional who goes the extra. Always to do her best for you.
- I've been going to Karen at Positive Posture for a couple of years now and she has made a huge difference to my quality of life and level of fitness.
- Karen is very informative and helpful.
- This lady is extremely good and patient wise, very professional. Deserves success.